

Vision

- Solid, responsive, and world-class authority on quality statistics, efficient civil registration, and inclusive identification system.

Mission

- Deliver relevant and reliable statistics, efficient civil registration services and inclusive identification system for equitable development towards improved quality of life for all.

Core Values

Integrity

We observe the highest standards of professional behaviour by exemplifying impartiality and independence in everything we do. We stand firm with undue influence – ensuring integrity cuts across not only in the statistics we deliver, but more importantly, in our people.

Transparency

We ensure transparency in all interactions and transactions to build and nurture trust inside and outside the PSA. We strive for clear communication, shared knowledge, and informed, all inclusive decisions for cultivating mutual respect at all levels of the organization.


Adaptability

We respond to change with a positive attitude and willingness to learn new ways to deliver our mandate. We stay on top of technological advancements and never give up in the face of challenges, instead finding them as opportunities to discover and gain insights to further our services to the public.

These revisions were agreed during the QMS Management Review held on 05 to 06 November 2019 at the Privato Hotel, Pasig City.

For branding purposes and uniformity of relevant information disseminated to the public such as the Quality Policy, Vision, Mission and Core Values of the PSA, a standard format is hereby required of all units in the central and field offices. These include:

Quality Policy
Double Panel Acrylic Wall Display
24" x 36" 3mm Front, 6mm Back
With 4 Pcs Stainless Bolt



Vision and Mission

Poster Size : 22" x 34"
Font: Trajan Pro / Color: Black
Material: Poster Type
Background Color : White

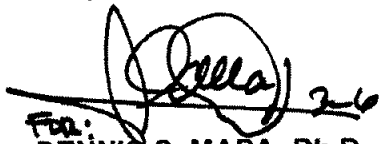
Core Values

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Attached is a sample lay-out of the PSA Quality Policy, Vision, Mission and Core Values for reference.

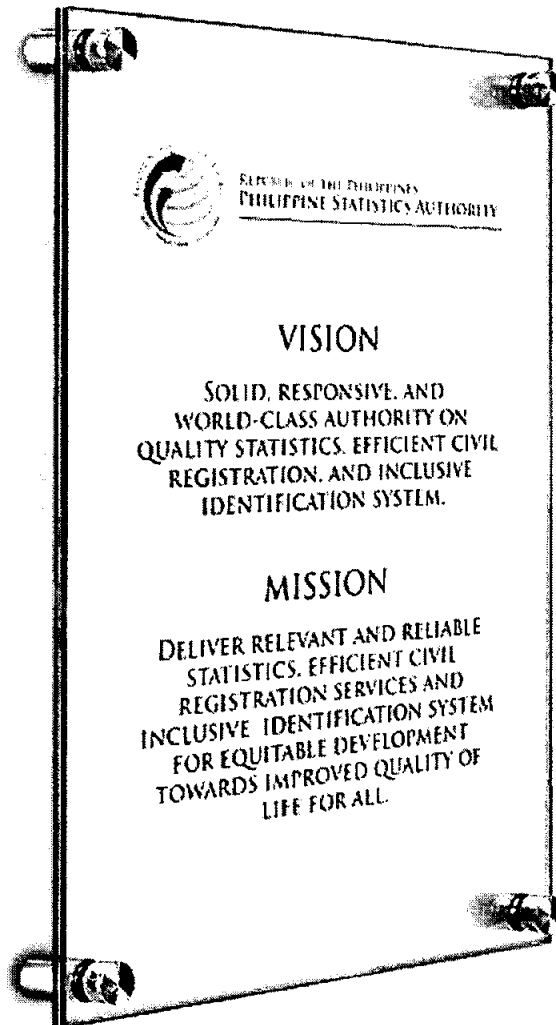
It is highly encouraged to have this revised PSA Quality Policy, Vision, Mission and Core Values be posted according to standard format on your respective units by March 2020.

For your guidance and strict compliance.



DENNIS S. MAPA, Ph.D.
Undersecretary
National Statistician and Civil Registrar General





PSA Vision & Mission
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REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

VISION

SOLID, RESPONSIVE, AND
WORLD-CLASS AUTHORITY ON
QUALITY STATISTICS, EFFICIENT CIVIL
REGISTRATION, AND INCLUSIVE
IDENTIFICATION SYSTEM.

MISSION

DELIVER RELEVANT AND RELIABLE
STATISTICS, EFFICIENT CIVIL
REGISTRATION SERVICES AND
INCLUSIVE IDENTIFICATION SYSTEM
FOR EQUITABLE DEVELOPMENT
TOWARDS IMPROVED QUALITY OF
LIFE FOR ALL.



REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

CORE VALUES

INTEGRITY

WE OBSERVE THE HIGHEST STANDARDS OF PROFESSIONAL BEHAVIOR BY EMPLOYING IMPARTIALITY AND INDEPENDENCE IN EVERYTHING WE DO. WE STAND FIRM WITH FIRM INTENTIONS, ENSURING INTEGRITY CUTS ACROSS NOT ONLY IN THE STATISTICS WE DELIVER, BUT MORE IMPORTANTLY IN OUR PEOPLE.

TRANSPARENCY

WE INSURE TRANSPARENCY IN ALL INTERACTIONS AND TRANSACTIONS TO BUILD AND NURTURE TRUST INSIDE AND OUTSIDE THE PSA. WE SERVE FOR CLEAR COMMUNICATION, SHARED KNOWLEDGE AND INFORMED AND INCLUSIVE DECISIONS FOR CULTIVATING MUTUAL RESPECT AT ALL LEVELS OF THE ORGANIZATION.

ADAPTABILITY

WE RESPOND TO CHANGE WITH A POSITIVE ATTITUDE AND WILLINGNESS TO LEARN NEW WAYS TO DRIVE OUR MANDATE. WE STAY ON TOP OF TECHNOLOGICAL ADVANCEMENTS AND NEVER GIVE UP IN THE FACE OF CHALLENGES. INSTEAD FINDING THEM AS OPPORTUNITIES TO DISCOVER AND GAIN INSIGHTS TO FURTHER OUR SERVICES TO THE PUBLIC.

PSA Core Values
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REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

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REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

QUALITY POLICY

WE, THE PHILIPPINE STATISTICS AUTHORITY, COMMIT TO DELIVER RELEVANT AND RELIABLE STATISTICS THROUGH CIVIL REGISTRATION SERVICES AND INCLUSIVE IDENTIFICATION SYSTEM TO OUR CLIENTS AND STAKEHOLDERS.

WE ADHERE TO THE UN FUNDAMENTAL PRINCIPLES OF OFFICIAL STATISTICS IN THE PRODUCTION OF QUALITY GENERAL PURPOSE STATISTICS.

WE COMMIT TO DELIVER EFFICIENT CIVIL REGISTRATION SERVICES AND INCLUSIVE IDENTIFICATION SYSTEM IN ACCORDANCE WITH THE LAWS, RULES AND REGULATIONS AND OTHER STATUTORY REQUIREMENTS.

WE ENDEAVOR TO LIVE BY THE ESTABLISHED LOGO VALUES OF THE PSA AND ADAPT THE APPROPRIATE TECHNOLOGY IN THE DEVELOPMENT OF OUR PRODUCTS AND DELIVERY OF SERVICES TO ENSURE CUSTOMER SATISFACTION.

WE COMMIT TO CONTINUOUSLY IMPROVE THE EFFICIENCY OF OUR QUALITY MANAGEMENT SYSTEM TOWARDS TOTAL DEVELOPMENT FOR IMPROVED QUALITY OF LIFE FOR ALL.

2019
CLARE ENDA BAYAN
SUBDIRECTOR
OFFICE OF THE SECRETARY

PSA Quality Policy
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REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

QUALITY POLICY

WE, THE PHILIPPINE STATISTICS AUTHORITY, COMMIT TO DELIVER RELEVANT AND RELIABLE STATISTICS, EFFICIENT CIVIL REGISTRATION SERVICES AND INCLUSIVE IDENTIFICATION SYSTEM TO OUR CLIENTS AND STAKEHOLDERS.

WE ADHERE TO THE UN FUNDAMENTAL PRINCIPLES OF OFFICIAL STATISTICS IN THE PRODUCTION OF QUALITY GENERAL-PURPOSE STATISTICS.

WE COMMIT TO DELIVER EFFICIENT CIVIL REGISTRATION SERVICES AND INCLUSIVE IDENTIFICATION SYSTEM IN ACCORDANCE WITH THE LAWS, RULES AND REGULATIONS, AND OTHER STATUTORY REQUIREMENTS.

WE ENDEAVOR TO LIVE BY THE ESTABLISHED CORE VALUES OF THE PSA AND ADAPT THE APPROPRIATE TECHNOLOGY IN THE DEVELOPMENT OF OUR PRODUCTS AND DELIVERY OF SERVICES TO ENSURE CUSTOMER SATISFACTION.

WE COMMIT TO CONTINUALLY IMPROVE THE EFFECTIVENESS OF OUR QUALITY MANAGEMENT SYSTEM TOWARDS EQUITABLE DEVELOPMENT FOR IMPROVED QUALITY OF LIFE FOR ALL.

CLAIRE DENNIS S. MAPA, PH.D.
UNDERSECRETARY
NATIONAL STATISTICIAN AND CIVIL REGISTRAR GENERAL



REPUBLIC OF THE PHILIPPINES
PHILIPPINE STATISTICS AUTHORITY

Reference No. PSA-ONS04-327

OFFICE MEMORANDUM 2018-166

Trinity

10/31/18

TO : ALL PSA OFFICIALS AND EMPLOYEES
SUBJECT : Updated PSA Core Values
DATE : 29 October 2018

I. Background

During the first quarter of the year, the PSA undertook the mid-term review of its 2016-2020 Strategic Plan to assess the organization's position in achieving its targeted goals. In this light, it is acknowledged that key in an organization's success in moving towards its intended strategic direction is the underlying core values that dictate the organization's culture and way of life. In this interest, the set of core values established in 2015 were also evaluated during the Strategic Plan Review to determine the level of its exemplification among PSA officials and employees. As a result, the nine (9) PSA core values were streamlined to focus on the most important principles that the organization intends to strengthen and inculcate in its operations, internal processes, and people.

II. Updated Core Values

Gathering the perspective from top management to rank-and-file employees, the updated core values were taken from the previous set on the basis of the strongest and the weakest core value exemplified, as well as the core value most considered to contribute in achieving the PSA's vision. From nine (9), the updated core values are now down to three (3) as follows:

Integrity

We observe the highest standards of professional behavior by exemplifying impartiality and independence in everything we do. We stand firm with undue influence – ensuring integrity cuts across not only in the statistics we deliver, but more importantly, in our people.

[Handwritten signatures]



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